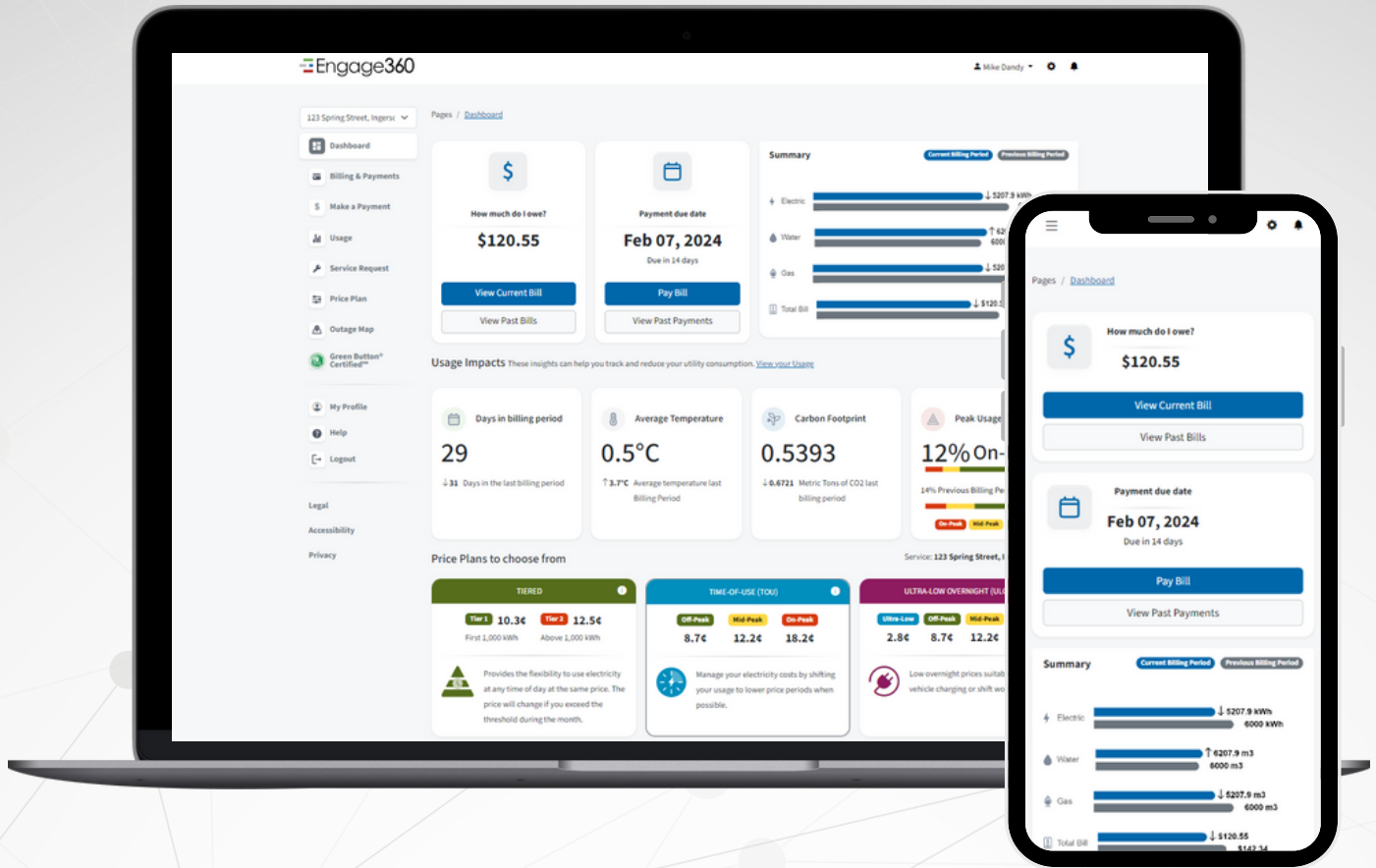




Redefining Customer Engagement

Introducing EARTH's advanced utility customer engagement solution

KEY BENEFITS & FEATURES

When 80% of your web traffic is mobile, your customer engagement solution should be too.



For Your Customers:

Access Anywhere, Anytime: Seamless access on mobile devices.

Smart Savings: Reduce energy usage and costs with actionable insights.

Personalized Price Plans: Choose the best plan based on real usage.

Self-Serve Convenience: Save time with easy self-service tools.

User-Friendly Design: Simple navigation for all skill levels.



For Your Utility:

Lower Call Volumes: Free up your team for more complex issues.

Reduce Support Tickets: Handle admin tasks in-house with ease.

Enhance Engagement: Boost customer satisfaction and loyalty.

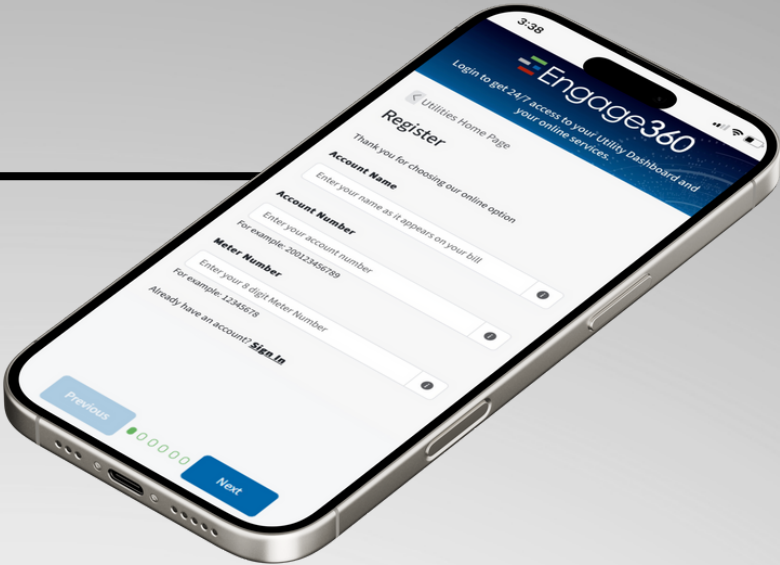
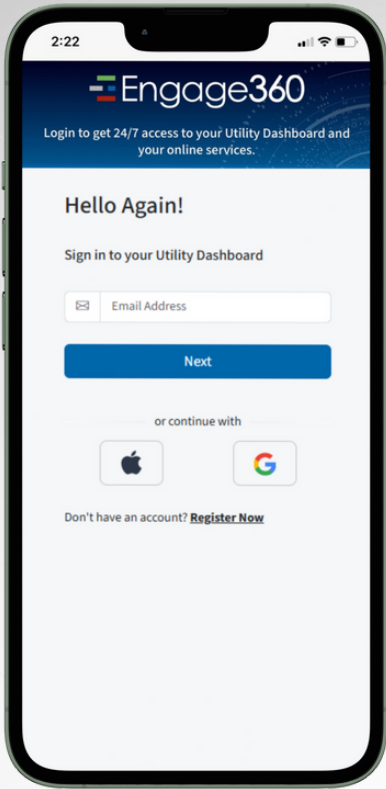
Increase eBilling Adoption: Drive digital transformation and cost savings.

Promote Sustainability: Encourage energy efficiency and environmental awareness.

One Solution: Support all customer types and rate classes through a single solution.

Day-1 Account Access

Enable new customers to register, view usage, and sign up for eBilling, before receiving their first bill.

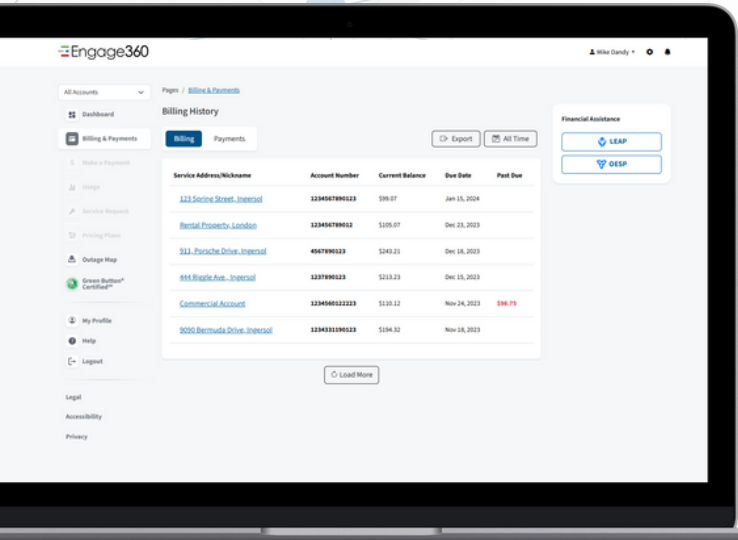
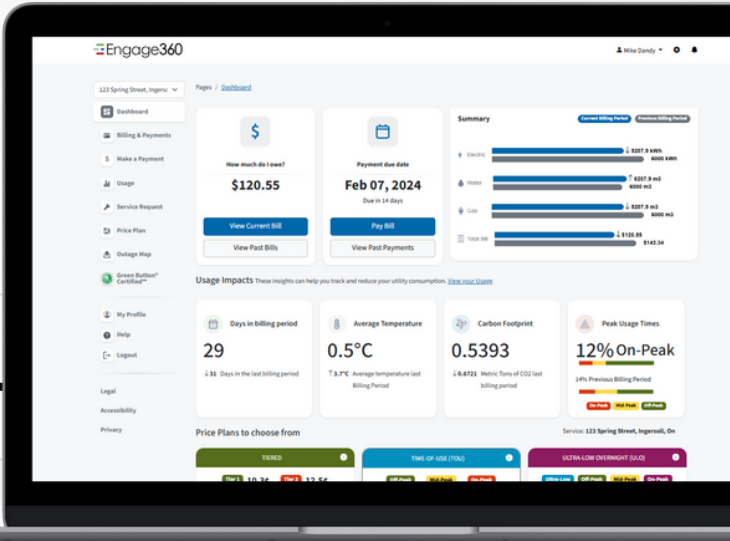


Convenient Login

Secure and convenient login access with Apple ID or Google credentials.

Key Details at a Glance

View key account details at a glance, including amount owing, due date, usage, and other helpful insights through the highly visual dashboard.



Multi-Account Linking

Enable multi-property owners to link and manage multiple accounts with one login.

Guest Access

Guest Access

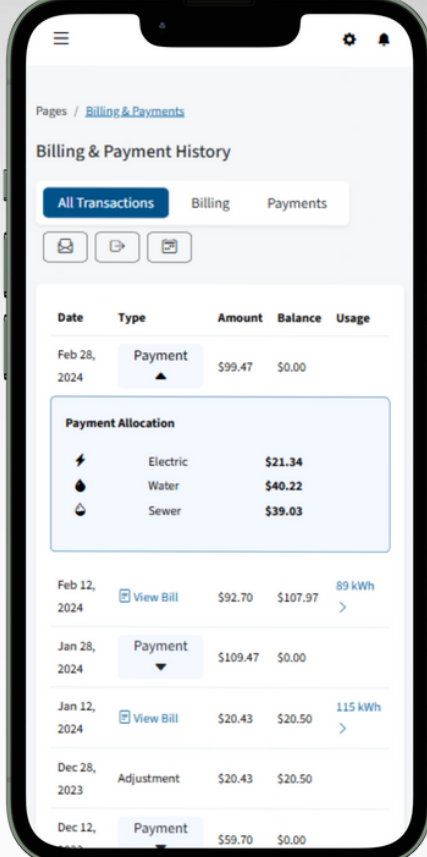
Manage guest access

Guest Access

Grant secure access to partners, family members, tenants, or property managers.

Billing and Payments Summary

View, filter, export and print up to 24-months of bills and payments.

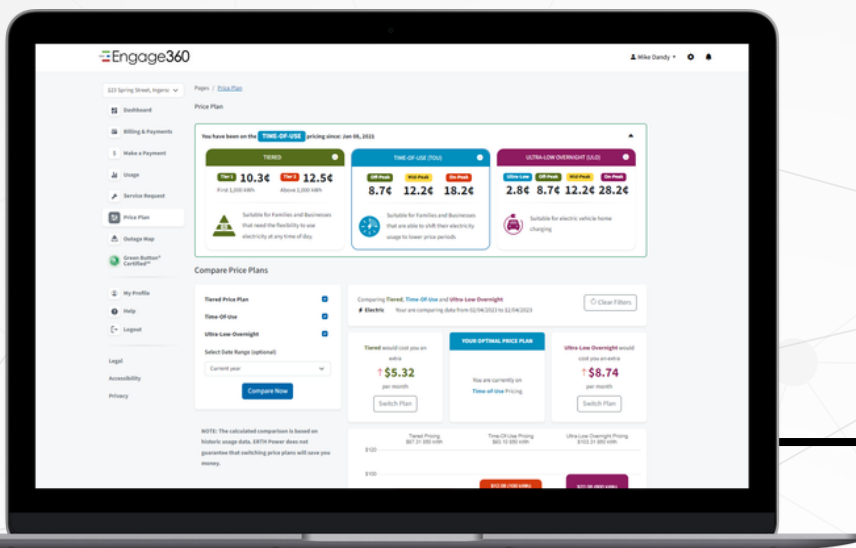


The smartphone screen displays the 'Billing & Payment History' section. It includes tabs for 'All Transactions', 'Billing', and 'Payments'. Below these are icons for download, share, and print. A table lists transactions with columns for Date, Type, Amount, Balance, and Usage. A 'Payment Allocation' box shows breakdowns for Electric, Water, and Sewer.

Date	Type	Amount	Balance	Usage
Feb 28, 2024	Payment	\$99.47	\$0.00	
Payment Allocation				
	Electric	\$21.34		
	Water	\$40.22		
	Sewer	\$39.03		
Feb 12, 2024	View Bill	\$92.70	\$107.97	89 kWh
Jan 28, 2024	Payment	\$109.47	\$0.00	
Jan 12, 2024	View Bill	\$20.43	\$20.50	115 kWh
Dec 28, 2023	Adjustment	\$20.43	\$20.50	
Dec 12, 2023	Payment	\$59.70	\$0.00	

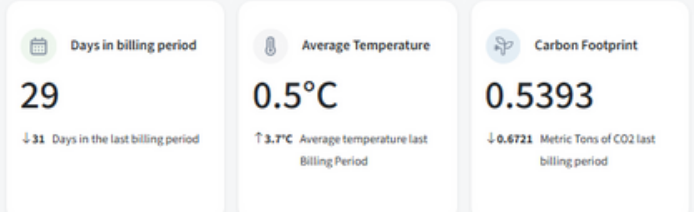
Price Plan Comparison

Compare price plans using real usage data and easily make a switch.



Usage Impacts

Understand usage impacts such as weather, number of days in the billing period, and carbon footprint.



The Usage Impacts dashboard displays three key metrics: Days in billing period, Average Temperature, and Carbon Footprint. Each metric shows a current value, a trend indicator, and a comparison to the last billing period.

Days in billing period	Average Temperature	Carbon Footprint
29	0.5°C	0.5393
↓ 31 Days in the last billing period	↑ 3.7°C Average temperature last Billing Period	↓ 0.6721 Metric Tons of CO2 last billing period

ADMIN PORTAL

An intuitive, easy-to-navigate admin portal allows for efficient user and site management, customization and robust reporting.



Manage utility users and permissions



Password configuration and verification process



Unlock locked accounts



View account as a customer



Schedule site maintenance notifications



Edit default text



Site configurations



Customize email notifications and alerts

SCHEDULE A DEMO

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