

Custom Development

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ERTH's team of experts have industry experience in a variety of mission-critical areas to help you reach your business' goals.

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Related Solutions



Street Lighting



Traffic Signals



LED Street Light Conversion Program



Electric Metering



Water Metering



Solar/Wind Energy

Business Process Outsourcing

ERTH is powered by a team of professionals who help our clients improve customer satisfaction while optimizing their delivery costs. We are supported by a team of experienced staff who can handle a variety of functions including:

- Applications Management & Support
- Billing Services
- Call Center
- Data Management & Reporting
- Document Fulfillment
- Payment & Collection Processes

System Implementation

ERTH understands that the transition of information and business processes is mission critical during a system implementation. Our team is experienced in managing all facets of a system implementation and supporting the process to ensure that there is minimal disruption to your organization.

Our role in implementations consists of:

- Project management
- GAP analysis
- Data migration and validation
- Cutover planning
- Test planning and testing
- System setups
- Training

Our team walks you through each step of the implementation process, leaving you with the experience necessary to continue running your business.

Consulting and Software Development

ERTH has an extensive understanding of the energy industry throughout the organization. Our team of consultants, developers, and testers can bring value to your organization by combining that industry expertise and their respective core competency in the areas of:

- Business Analytics
- Business Process Automation
- Development
- Test Execution
- Quality Assurance
- Market Compliance

Project Management

ERTH has a mature project management process to ensure project success with everything from large, enterprise-level projects

to smaller, custom development projects. We work closely with our clients throughout all project processes from initiation, planning, executing, monitoring to closing, to consistently deliver quality products and services by managing project risks, time, cost and scope within stakeholders' expectations.

Project Management Deliverables

The project management process at EARTH involves constant communication with the stakeholders and formal sign off procedures on deliverables in order to manage to the project baseline (made up of scope, cost and schedule baselines) agreed upon with the project sponsor and steering committee. Examples of project deliverables are:

- Business Case
- Statement of Work (sign off required)
- Kickoff Slidedeck
- Business Requirements Document (sign off required)
- Solution Design Document (sign off required)
- Change Request Document (sign off required)
- High Level Test Plan (sign off required)
- Detailed Test Plan
- Weekly Status Reports
- Training Manual
- Release Documentation