

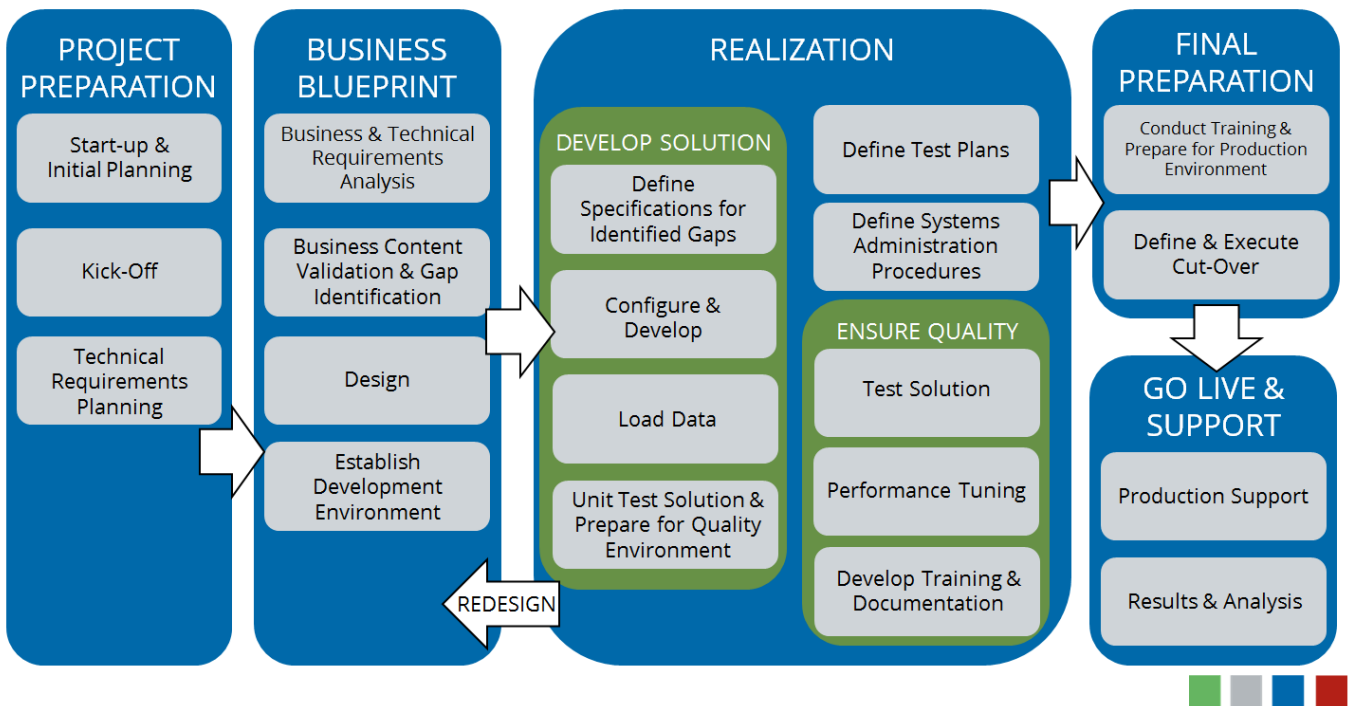
CIS Implementations

System Implementations

ERTH has executed numerous CIS implementations using a holistic and phased approach ensuring system stability, user and business process readiness, completed documentation and minimized risk.

Contact us for More Information

Implementation Approach



Project Management

Throughout the engagement, clients are supported by a dedicated Project Manager who is responsible for ensuring the

overall success of the system implementation. The project manager will work closely with the client's project lead and subject matter experts, along with the EARTH team of consultants and those of any other third parties. The project manager will hold regular project meetings, issue status reports, identify project risks, maintain and follow up on outstanding issues and maintain the project plan for the implementation using MS-Project.

Our project managers follow a very detailed project plan in order to ensure that project timelines are met and tasks are being performed in accordance to the agreed upon schedule.

Planning & Design

During these project phases, EARTH Business Consultants will work extensively with your project consultants to undertake detailed planning in preparation for data conversion and beginning the system setups. We draw on our past projects to ensure that our clients understand the options that are available and how best to design the solution in order to achieve the optimal outcomes. Throughout these product phases, detailed documents are developed in order to accurately capture the solution design. Work outputs include the following:

- Training Plans
- Solution Design
- Integrations Requirements
- Technical Environment
- Conversion Requirements
- Security Requirements
- Test Plans (Functional, UAT, Integration, etc)
- Parallel Plan
- Cutover Plan

Construction & Validation

After the planning and design is underway, the ERTH technical consultants will focus on construction and work with core project team members to execute validation of results.

ERTH Quality Assurance Analysts can also supplement your project team to become an extension of your testing resource pool. Our resources leverage technology to document our test results for your review.

In the Ontario market, ERTH testing services have been utilized for numerous utilities as they undergo system upgrades and require test execution for Retailer related scenarios and MDM/R requirements.

Once ERTH testing is complete, clients will execute their User Acceptance Testing prior to moving into the final project preparation phase.

Transition Readiness

Prior to go-live, ERTH consultants will ensure documentation is complete, users are trained and parallel testing activities have been signed-off as successful. ERTH documentation will go beyond that of system functionality, to include the business processes that have been agreed upon and are to be executed post go-live. In addition, a sandbox environment will be made available to ensure that staff are provided ample opportunity to utilize the system prior to production deployment. These steps will ensure that the business and staff are ready for solution deployment, in addition to the systems functional requirements.

Related Solutions



CIS System



CIS Application Management



Billing



Quality Assurance Testing



Business Process Optimization